



TERMS & CONDITIONS

BOOKING CONDITIONS

A completed booking form and non-refundable deposit of 25% is required within 14 days of booking to confirm your reservation. Failure to make deposit and final payment as per the Cruise Confirmation & Payment Order, issued at time of booking, shall entitle Kimberley Quest to cancel a booking. Overdue payment allows Kimberley Quest to consider the booking void. After deposits have been received, Kimberley Quest are unable to transfer the booking into another client's name or to a travel agency.

FINAL PAYMENT

We require the Final Payment no later than 90 days prior to your departure. Failure to pay final payment by due date will result in the cancellation of booking and forfeit of deposit.

CHARTER COMMITMENT

Due to this being a charter, this agreement is a commitment for the whole vessel, either 9 cabins or 18 passengers, there is no provision for 'sole use' pricing.

TRAVEL INSURANCE

We strongly advise that at the time of booking you take out comprehensive travel, medical and cancellation insurance. Please contact Kimberley Quest to discuss your travel insurance needs. Please note medical ailments or accidents during the trip should be reported to the Captain immediately. Clients must bear the cost of any emergency, medical or rescue service summoned at the discretion of the master of the vessel in relation to illness or injury of the client. Adequate travel insurance should be arranged prior to boarding and can be obtained via our office.

CANCELLATION CONDITIONS

Deposits are non-refundable and non-transferable once paid. Cancellation within 60 days prior to departure incurs a cancellation fee of 100%.

PASSENGER WELL BEING & RESPONSIBILITY

The passenger declares a full understanding of the nature of the cruise and the range of activities contemplated by the passenger, including off-vessel activities such as excursions in the vessels tenders. The passenger declares and agrees to Kimberley Quest;

- That they will obtain sufficient travel insurance
- That they have disclosed any physical or medical conditions requiring special attention
- That they accept the risk that they may suffer from seasickness

LIABILITY

The nature of the expeditions offered are conducted in a remote wilderness area and means that in some places and under some circumstances passengers may face dangers and discomfort. Should this happen each passenger should be prepared for and accept the risks involved with a trip of this nature. While all due care is taken by Kimberley Quest to avoid unnecessary risks, ultimately all responsibility for damage or loss of personal property, illness, accident or death, lies with the passenger. Kimberley Quest includes air transfer services on specific itineraries and take all reasonable care in selecting these operators. However we cannot accept responsibility for the operators conduct or the conduct of their employees for any ramifications of that conduct. Kimberley Quest does not accept any liability for losses, costs or expenses suffered as a delay in delivery of services due to an unexpected event or prevailing weather conditions. Kimberley Quest does not accept liability for any action on behalf of any other carriers that may result in passengers failing to meet the conditions set down for any Kimberley Quest II cruise. Kimberley Quest will take all reasonable steps to provide an enjoyable tour. We accept no liability for any loss of enjoyment experienced by passengers due to circumstances beyond our control. Liability breach of contract arising from or caused by, directly or indirectly, force majeure, war, industrial dispute, civil unrest, natural disaster, act of God or unforeseen circumstances will not be accepted by Kimberley Quest.

